

Communication Case Study

Student:	Freddy Bell	Age:	18	First Enrolled:	10/24/2018					
Progress History:	<p>This student completed 8 of 12 classes during 2019-20, 3 of 12 classes during 2020-21, and 5 of 12 courses during 2021-22. He is currently progressing at a 4 week progress average of 50%, which is about a 6 course completion rate. At his current progress, he will not graduate for another 2 years. Below is one month of communication between a teacher and Freddy.</p>					33				
						97%	8.8			
						<i>Attendance Rate</i>	<i>Time on Task (Hrs)</i>	10	4	6
						<i>Last Wk Change</i>	<i>Last Wk Change</i>	8	5	
						<i>Response Rate</i>	<i>Last Wk Change</i>	<i>Login Rate (Days)</i>	<i>Last Wk Change</i>	5
DATE	CENTER	TEACHER	Respondent	STUDENT	TYPE	2 WAY	MESSAGE			
8/26/22 11:53	Center 1	Miller, Sarah		Bell, Freddy	Phone	N	ATC on FB, no answer.			
8/26/22 11:54	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Hey Freddy!! You alive my man?? School starts Monday so it s really important that we get your orientation scheduled if you re planning on being a student here. Please let me know what you re thinking!!			
8/26/22 12:03	Center 1	Miller, Sarah		Bell, Freddy	Parent	N	Hey Becki Could you plz call me. I m at EK and they say they don t have the transcripts for Quin Becki Becki Bell Becki joined the call. The call ended. You sent Sorry I was on the phone with another parent. our Center Director is taking your phone call right now. You sent Let me know when you leave EK so we can touch base about Freddy			
8/26/22 14:33	Center 1	Miller, Sarah		Bell, Freddy	Parent	N	Hey Becki!! Any word from Freddy??			
8/29/22 10:31	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	HAPPY FIRST DAY OF SCHOOL, Freddy! This week you re starting at 80.7% in BS Civics. Your goal this week is to make it to 94.7% before 11:59pm on Tuesday (tomorrow) (8/30/22). We re having a beginning of the school year party tomorrow with food and games. Would you like to join us? Please let me know what you re learning about in your class for attendance.			
8/29/22 10:31	Center 1	Miller, Sarah		Bell, Freddy	Comm App	N	HAPPY FIRST DAY OF SCHOOL, Freddy! This week you re starting at 80.7% in BS Civics. Your goal this week is to make it to 94.7% before 11:59pm on Tuesday (tomorrow) (8/30/22). We re having a beginning of the school year party tomorrow with food and games. Would you like to join us? Please let me know what you re learning about in your class for attendance.			
8/29/22 14:43	Center 1	Miller, Sarah		Bell, Freddy	Phone	N	ATC on FB, no answer			
8/29/22 14:45	Center 1	Miller, Sarah		Bell, Freddy	Parent	N	ATC mom on FB, no answer			
8/29/22 14:47	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Hey Freddy!!! I need 2 things from you... 1. ATTENDANCE (Topic from your class) 2. Schedule Orientation (Send day and time you can come in). Lets start this year out right!!!!			
8/30/22 9:44	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Progress is due today, Freddy! You have completed 0% so far this week. Make sure to get your class up to 95% today. Remember our weeks start on Wednesday and end on Tuesday night. Let s start this school year off right!!!! WHAT ARE YOU LEARNING ABOUT???			
8/30/22 9:44	Center 1	Miller, Sarah		Bell, Freddy	Parent	N	@Becki Bell, Freddy hasn t responded at all yet. Does he want to be in the program this school year??			
8/30/22 14:22	Center 1	Miller, Sarah		Bell, Freddy	Phone	N	ATC on FB, no answer			
8/30/22 14:24	Center 1	Miller, Sarah		Bell, Freddy	Parent	N	VM to mom about Freddy wanting to be a student or not. Schedule orientaiton.			
8/31/22 8:20	Center 1	Miller, Sarah		Bell, Freddy	Facebook	Y	yes i do Tue 7:29 PM Freddy Freddy James i m learning about foreign policy			
8/31/22 8:21	Center 1	Miller, Sarah		Bell, Freddy	Facebook	Y	Awesome!! Can you come into the center either today or tomorrow at noon to do your orientation?? Is there a better way than Facebook to get in contact with you?			
8/31/22 10:06	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	ATTENDANCE WEDNESDAY, Freddy! This week you re starting at 100% in BS Civics. Before 11:59pm on Tuesday (9/6/2022), your goal is to finish that class and make it to 21% in your next class. The center will be closed Friday and Monday for Labor Day. Please let me know what you are learning about in your class for attendance.			

9/1/22 9:31	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Freddy Freddy James i finished my class can you guys add another one so i can start working on it 9:31 AM You sent Congratulations!! I just added ELA 12A. Does that sound good? Make sure to send attendance and set up orientaiton. Orientation needs to be done either today, Tuesday, or Wednesday. Otherwise we will have to opt you out of the program.
9/6/22 9:59	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	How was your long weekend, Freddy? You have completed 15.1% so far this week. Nice work!!! Make sure to get your class up to 21% today. WHAT ARE YOU LEARNING ABOUT???. Orientation has to be done either today or tomorrow. We have to start by noon to get everything done. When can we do yours??
9/6/22 12:38	Center 1	Miller, Sarah		Bell, Freddy	Phone	N	ATC on FB, no answer
9/6/22 12:38	Center 1	Miller, Sarah		Bell, Freddy	Parent	N	ATC mom on FB, no answer
9/6/22 12:39	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Hey Freddy!! I m calling for attendance and to set up orientaiton. It has to be done by tomorrow. Can you come to the center at noon tomorrow??
9/7/22 8:21	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Orientations have to be done today!!! Do you want to do yours virtually or in person?
9/7/22 9:00	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	virtually please You sent Are you ready right now??
9/7/22 9:15	Center 1	Miller, Sarah		Bell, Freddy	Phone	Y	Completed virtual orientation. I asked what he was learning about in ELA 12A. He said the class starts with Gilgamesh. We talked about needing to do 34% this week.
9/7/22 9:18	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Make sure to let me know what score you earn and when you re ready to start the reading test.
9/7/22 9:45	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	ATTENDANCE WEDNESDAY, Freddy! This week you re starting at 0% in BS ELA 12 A. Your goal this week is to make it to 34% before 11:59pm on Tuesday (9/13/22). Please let me know what you re learning about in your class for attendance.
9/7/22 10:09	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	I m finished i got a 248 You sent Thank you!! I just added the reading test. Let me know when you need to be confirmed.
9/7/22 10:10	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	i m waiting to be confirmed You sent Let me know what score you earn
9/7/22 10:39	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	I got a 244 Freddy Freddy James Also I am learning about the poem: Gilgamesh
9/7/22 10:39	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Thank you for getting everything done today. So remember, you have to start doing at least 34% every week in order to walk at graduation. Are you able to do your 7% done or do you need to sleep first?
9/8/22 10:54	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Happy Thursday, Freddy!! You have completed 0% so far this week. Make sure to get your class up to 14% today. Want a picture of your assignments for today? What time are you logging in??
9/9/22 9:44	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	TGIF, Freddy!! You have completed 23.4% so far this week. Amazing job getting caught up!!! Make sure to get your class up to 28% today. Any fun plans for the weekend?
9/9/22 10:47	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	what percent am i at now? You sent Your class is at 23.4% and you need to get it up to 28% (or more)!! You sent Remember, the more you do now, the faster you will graduate!!
9/12/22 11:03	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Happy Monday, Freddy!! Did you have a good weekend? You have completed 25.4% so far this week. Make sure to get your class up to 35% today. What time can you log in today?
9/13/22 9:43	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Progress is due today, Freddy!! You have completed 26.4% so far this week. Make sure to finish this week strong and get your class up to 42% today. YOU GOT THIS!!
9/14/22 10:26	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	ATTENDANCE WEDNESDAY, Freddy! This week you re starting at 26.4% in BS ELA 12 A. Your goal this week is to make it to 60.4% before 11:59pm on Tuesday (9/20/22). Please let me know what you re learning about in your class for attendance.
9/15/22 11:10	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Happy Thursday, Freddy!! I hope you got more sleep than I did last night. Evelyn was WIDE awake at 4 am... zzzz... You have completed 0% so far this week. Make sure to get your class up to 40% today. WHAT ARE YOU LEARNING ABOUT IN ELA 12A???
9/16/22 9:12	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	**ABSENT ALERT** Please let me know what topic you re learning about ASAP!!!
9/16/22 9:12	Center 1	Miller, Sarah		Bell, Freddy	Comm App	N	**ABSENT ALERT** Please let me know what topic you re learning about ASAP!!!
9/16/22 11:45	Center 1	Miller, Sarah		Bell, Freddy	Phone	N	ATC on FB, no answer
9/16/22 11:45	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	FREDDDDDDYYYYY!!!!!! Where are you???
9/16/22 11:45	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Yay, I see you looking lol Can you log in, learn something, and report back PLEASE?
9/16/22 11:47	Center 1	Miller, Sarah		Bell, Freddy	Facebook	Y	Attendance
9/19/22 9:27	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Good morning, Freddy!! How was your weekend? You have completed 0% so far this week. Make sure to get your class up to 54% today. Remember, the progress week ends tomorrow so make sure to work hard to meet your goal!!
9/19/22 9:28	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Is your new job kicking your butt?? What s your plan to get caught up for today and tomorrow??
9/19/22 13:08	Center 1	Miller, Sarah		Bell, Freddy	Phone	N	ATC on FB, no answer

9/20/22 11:27	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Hey Freddy!!! Progress is due today!!! What time can you log in?? Want to change your goal to 17% or keep it at the whole 34%?? Let me know what you re thinking.
9/21/22 9:56	Center 1	Miller, Sarah		Bell, Freddy	Comm App	N	ATTENDANCE WEDNESDAY, Freddy! This week you re starting at 26.4% in BS ELA 12 A. Your goal this week is to make it to 60.4% before 11:59pm on Tuesday (9/27/22). Count day is Wednesday, October 5th. You must complete at least 2 activities in your class on count day. Please let me know what you re learning about in your class for attendance.
9/22/22 8:44	Center 1	Miller, Sarah		Bell, Freddy	Comm App	N	**ABSENT ALERT** Please log into your class and let me know what you are learning about ASAP!! Please send attendance in the pulse comm app.
9/22/22 14:51	Center 1	Miller, Sarah		Bell, Freddy	Phone	N	ATC on FB no answer
9/23/22 12:47	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Yo Freddy!! Are you ok or did you fall into an Amazon box??
9/23/22 14:38	Center 1	Miller, Sarah		Bell, Freddy	Phone	N	ATC on FB, no answer
9/23/22 14:40	Center 1	Miller, Sarah		Bell, Freddy	Parent	N	ATC Mom- Becki- no answer
9/23/22 14:41	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Hey Freddy!! Make sure to log in this weekend and send attendance!!! I hope you re ok!! Get back to me.
9/26/22 8:21	Center 1	Miller, Sarah		Bell, Freddy	Facebook	N	Nothing all week? Becki named the group Chan school. 8:21 AM You sent Nope and he hasn t done attendance either. Is he ok??
9/26/22 9:58	Center 1	Miller, Sarah		Bell, Freddy	Comm App	N	Good morning!! Count day is right around the corner!! Do you plan on doing midnight madness or mandatory attendance??